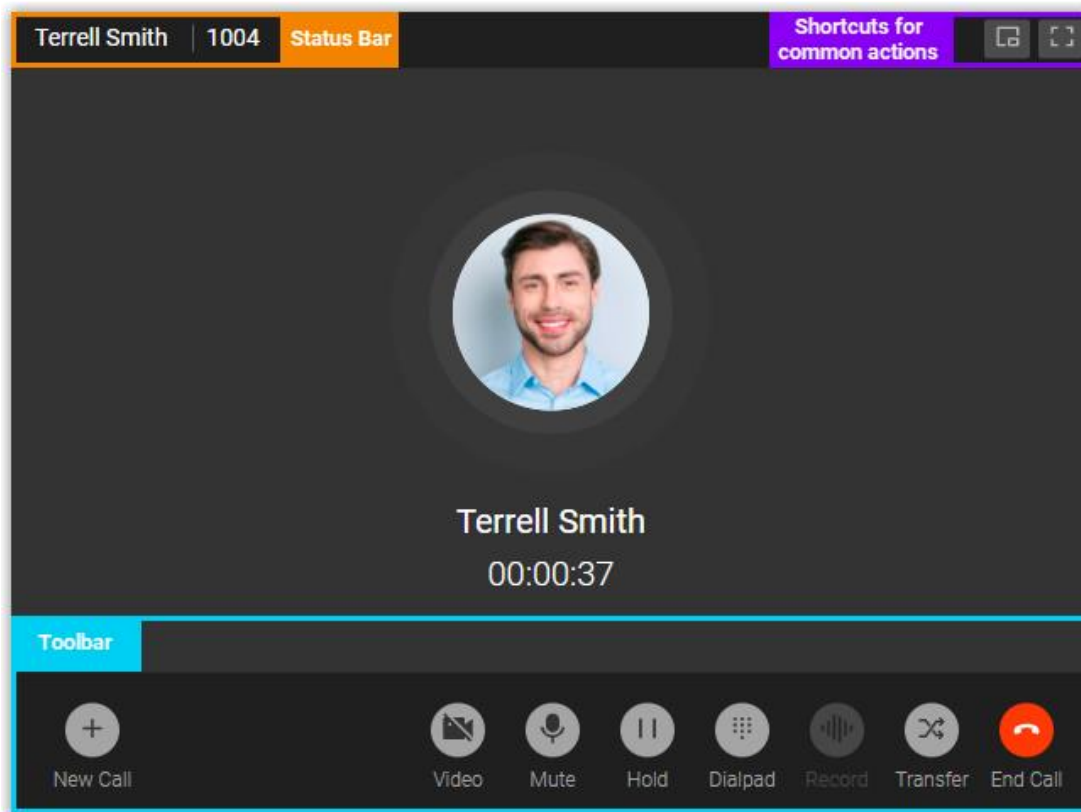


Web Call Operations

This topic describes various operations that you can do for an ongoing call.

Preview of an ongoing call



Status bar

Display the name and number of the other party, and recording status of the call.

Shortcuts for common actions



Get call window zoomed out.



Full screen mode.

Toolbar

New Call

Place another call while you are on a call.



Web Call Operations

Note: You can be on two calls at most. If you make or receive another call, the previous call will be automatically held.

Video

Switch between a voice call and a video call.

Note: The feature requires support from your organization's PBX server. For more information, see [Video Service](#).

Mute

Mute or unmute yourself.

Hold/Resume

Hold or resume a call.

Dialpad

Press a key to send DTMF signal.

Record

Pause or unpauses recording for a call.

Note: The feature requires authentication from system administrator.

Transfer

- **Attended Transfer:** Transfer the call after the third party answers your call.

Note: If you attended transfer a video call, an audio call will be established between the two parties.

- **Blind Transfer:** Transfer the call directly to the third party.

End

End a call.