

Change Chat Notification Settings

You can edit your chat notification settings, including notification sound and pop-up notification.

Enable or Disable Notification Sound for Linkus Chat

By default, Network PBX Web Client plays a sound to notify you when a new message arrives. You can decide whether to enable the notification sound or not.

Procedure

1. Log in to Network PBX Web Client, go to **Preferences > Features**.
2. In the **Notifications** section, select or unselect the checkbox of **Play sound for new messages** to enable or disable the notification sound.
3. Click **Save**.

Enable or Disable Pop-up Notification for Linkus Chat

Enable pop-up notification for Linkus chat

When a new message arrives your extension, a pop-up notification can be displayed on Network PBX Web Client and on your desktop to notify you. You can decide where to display a pop-up notification for new messages:

- [Enable pop-up notification on Network PBX Web Client](#)
- [Enable pop-up notification on a web browser](#)

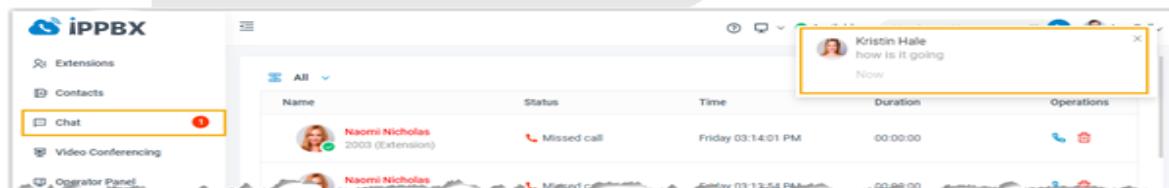
Enable pop-up notification on Network PBX Web Client

To receive pop-up notifications for new messages while you are working on Network PBX Web Client, follow the steps below.

1. Log in to Network PBX Web Client, go to **Preferences > Features**.
2. In the **Notifications** section, select the checkbox of **new message notifications**.
3. Click **Save**.

A pop-up notification and a notification icon for new messages will be displayed while you are working on Network PBX Web Client.

Note: If you are working on **Chat** interface, a pop-up notification will NOT be displayed.



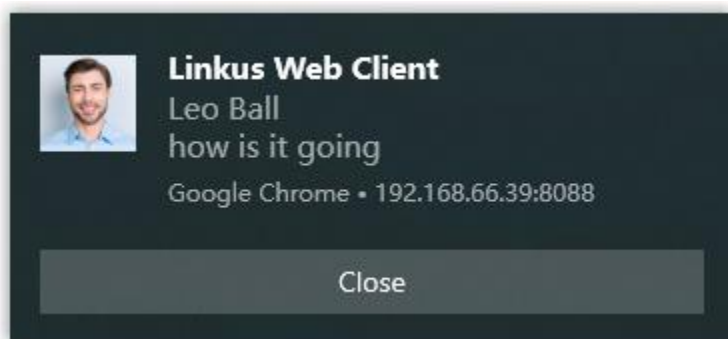
Enable pop-up notification on a web browser

Change Chat Notification Settings

To receive pop-up notifications when you are NOT active on Network PBX Web Client page, make sure all the followings are ready:

Platform	Requirements
Network PBX Web Client	<ul style="list-style-type: none">Stay logged inNew message notifications are enabled.
Web browser	<ul style="list-style-type: none">Stay openAllow notifications from web browser<ul style="list-style-type: none">Google ChromeMicrosoft EdgeOpera

Upon receiving a new message, you will see a pop-up notification as the following figure displayed at the bottom-right corner of your desktop.



Disable pop-up notification for Linkus chat

To avoid constant distraction by pop-up notifications, you can disable the notifications.

1. Log in to Network PBX Web Client, go to **Preferences > Features**.
2. In the **Notifications** section, unselect the checkbox of **new message notifications**.
3. Click **Save**.

Upon receiving a new message, you will NOT receive pop-up notifications from Network PBX Web Client or web browser.