



Integrate **Jabra** Evolve 20 MS Mono Headset with Linkus Web Client on 'Network PBX Linkus for Google'

By configuring **Jabra** Evolve 20 MS Mono Headset as the audio device for Linkus Web Client on 'Network PBX Linkus for Google', you can control Linkus calls via the headset.

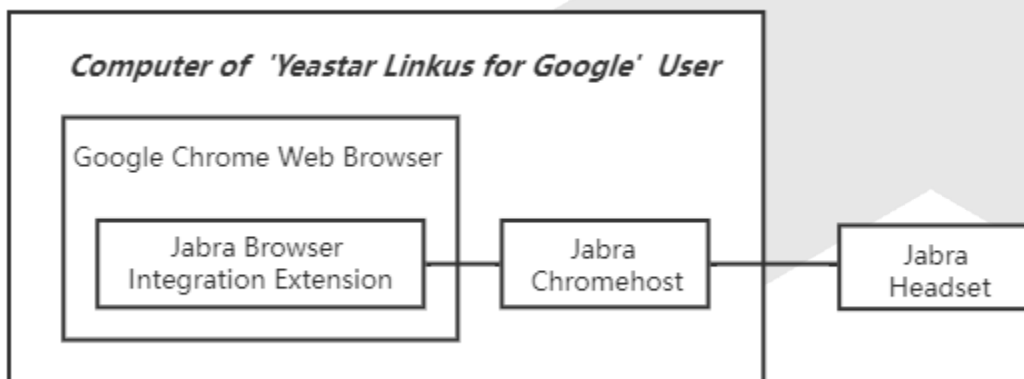
Requirements

To integrate **Jabra**, Evolve 20 MS Mono Headset with Linkus Web Client on 'Network PBX Linkus for Google', make sure the following requirements are all met:

Item	Requirement
Operating System	<ul style="list-style-type: none">• Windows• macOS
Web Browser	<ul style="list-style-type: none">• Google Chrome
Linkus Web Client	<ul style="list-style-type: none">• 84.6.0.24 or later

Procedure

To integrate **Jabra** headset with Linkus Web Client on 'Network PBX Linkus for Google', you need to install **Jabra Chromehost** and **Jabra Browser Integration Extension** to ensure advanced functionality of **Jabra** headset, then configure the **Jabra** headset as the audio device on 'Network PBX Linkus for Google'.



- [Step1. Install 'Jabra Chromehost' on the computer](#)
- [Step2. Install 'Jabra Browser Integration Extension' on Google Chrome browser](#)
- [Step3. Configure Jabra Evolve 20 MS Mono Headset as the audio device on 'Network PBX Linkus for Google'](#)



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Step 1. Install '**Jabra** Chromehost' on the computer

Jabra Chromehost is an application that allows access to **Jabra** Headset.

1. Visit **Jabra** [Browser Integration](#).
2. Scroll down to **Native Chromehost downloads** section.
3. In the **Chrome host native download** column, click an installation package based on your operating system.

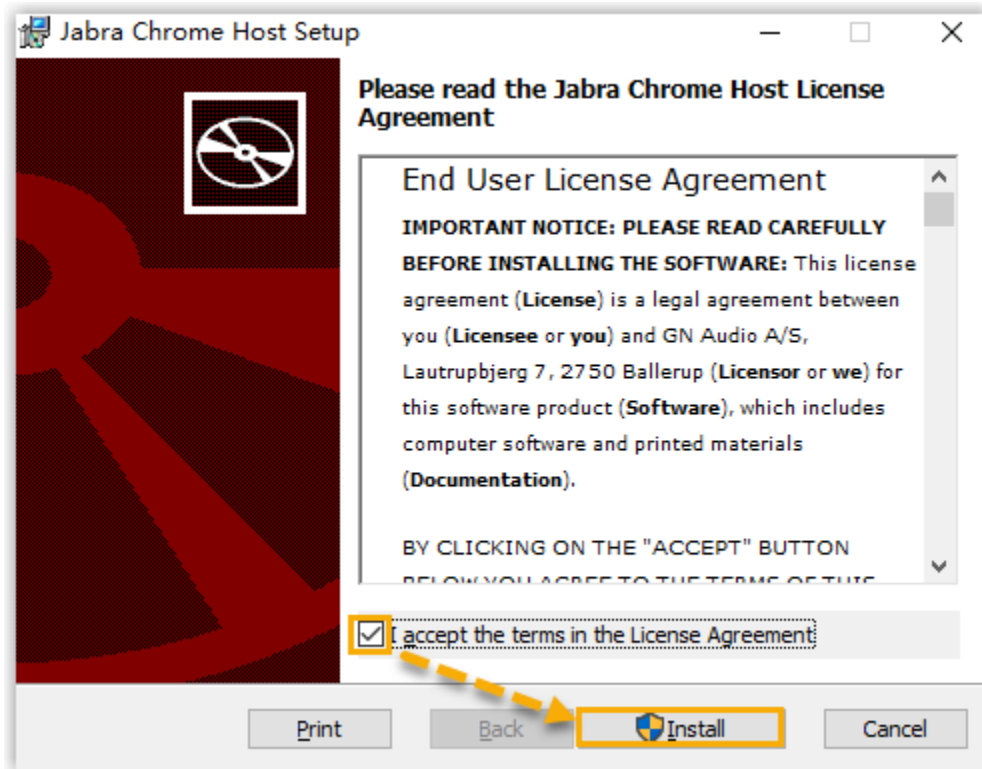
Native Chromehost downloads

Operating systems	Chrome host native download	Description
Windows (Windows 7 or newer)	JabraChromeHost2.1.0.msi	Chromehost 2.1.0
macOS (El Capitan or newer)	JabraChromeHost2.1.1.dmg	Chromehost 2.1.1

Jabra Chromehost is downloaded.

4. Install **Jabra Chromehost**.
 - a. Double click the installation package that you have downloaded.
 - b. Select the checkbox of acknowledgement, then click **Install**.

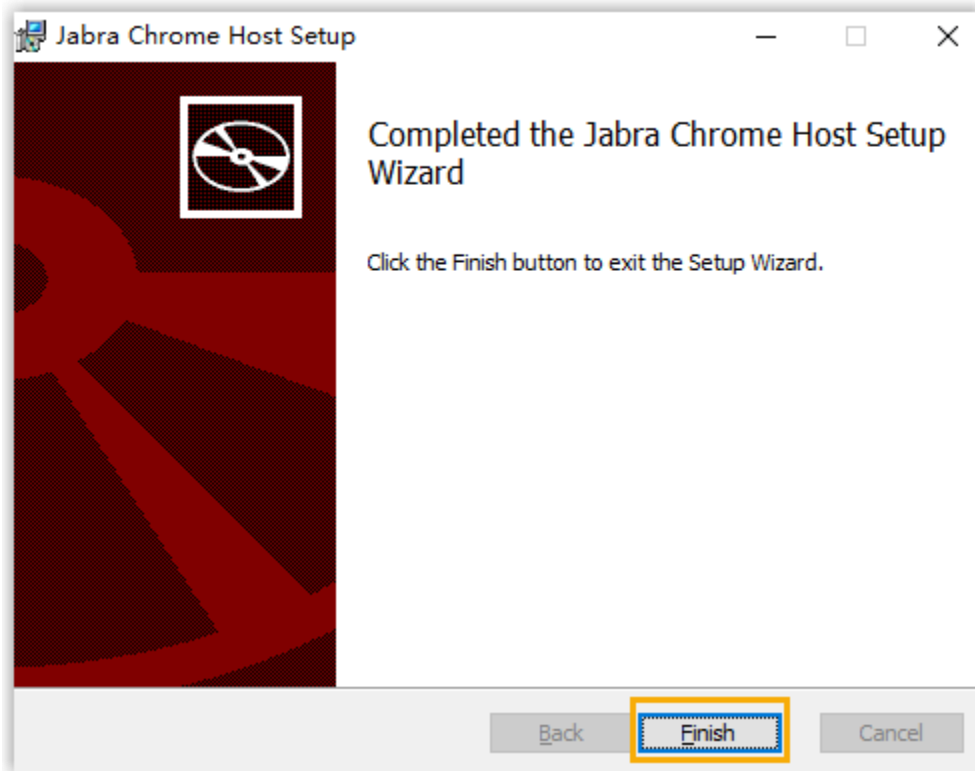
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The **Jabra Chromehost** is installing.

c. After **Jabra Chromehost** is installed, click **Finish** to exit the Setup Wizard.

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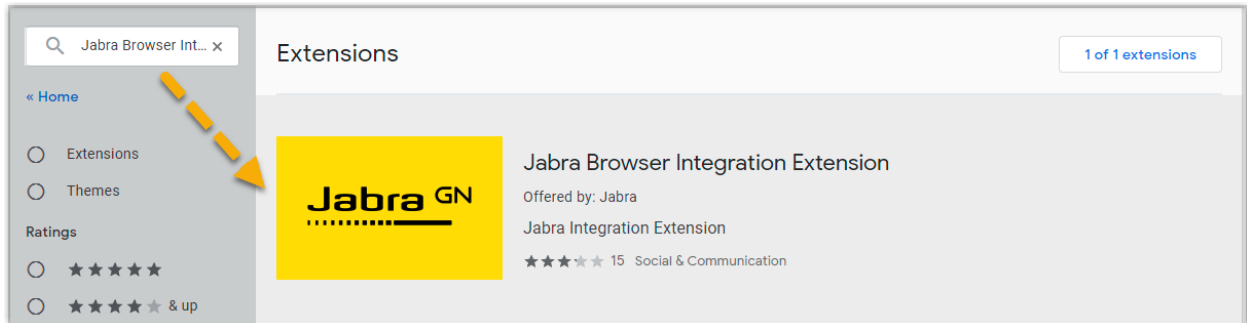
Step2. Install '**Jabra** Browser Integration Extension' on Google Chrome browser

Jabra Browser Integration Extension is an extension for Google Chrome, which allows Chrome to communicate with the installed **Jabra Chromehost**.

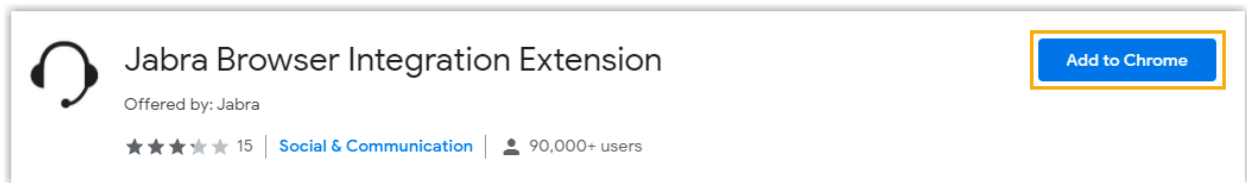
Follow the instructions below to install the extension.

1. On your computer, open [Chrome Web Store](#).
2. In the search bar, enter **Jabra Browser Integration Extension** and press **Enter**.
The **Jabra Browser Integration Extension** is displayed on the page.

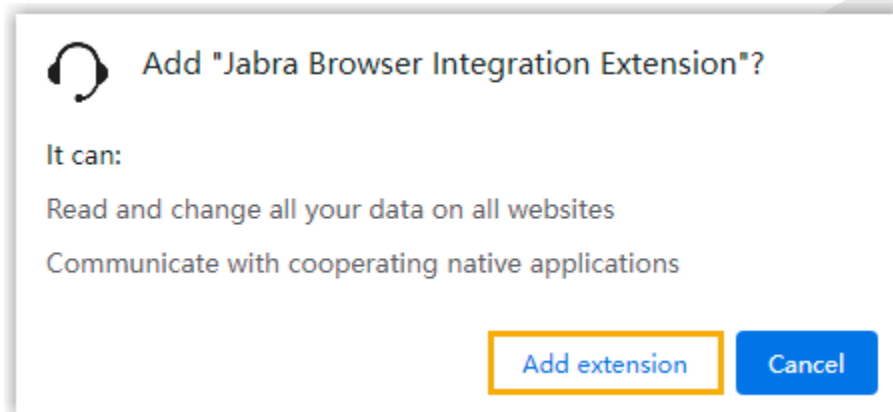
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3. Click **Jabra Browser Integration Extension**.
4. On the right of the extension, click **Add to Chrome**.



5. In the pop-up window, check the permissions that **Jabra Browser Integration Extension** requests, then click **Add extension**.



Jabra Browser Integration Extension is installed.

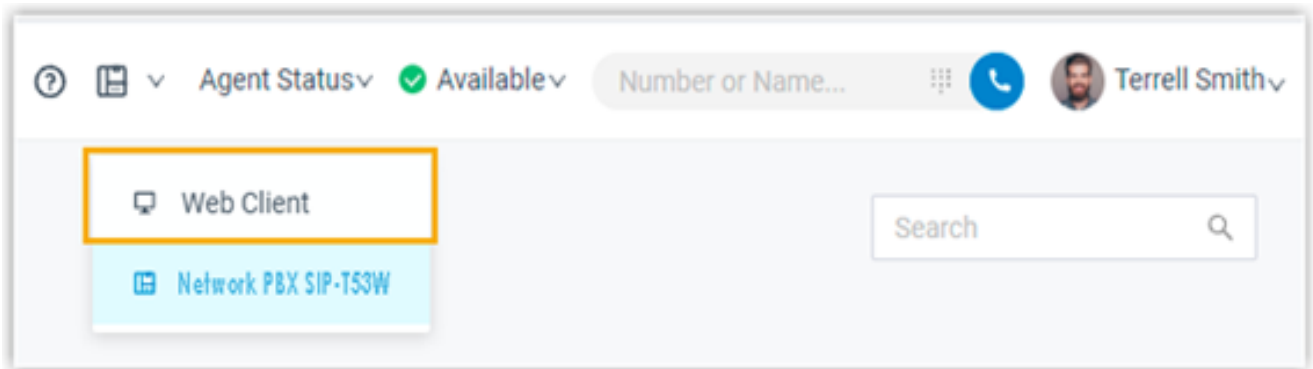
Step3. Configure **Jabra** Evolve 20 MS Mono Headset as the audio device on 'Network PBX Linkus for Google'

1. Plug **Jabra** Evolve 20 MS Mono Headset into a USB port on your computer.
2. If you have registered your extension on both Linkus Web Client and IP phone, make sure Linkus Web Client is in softphone mode.



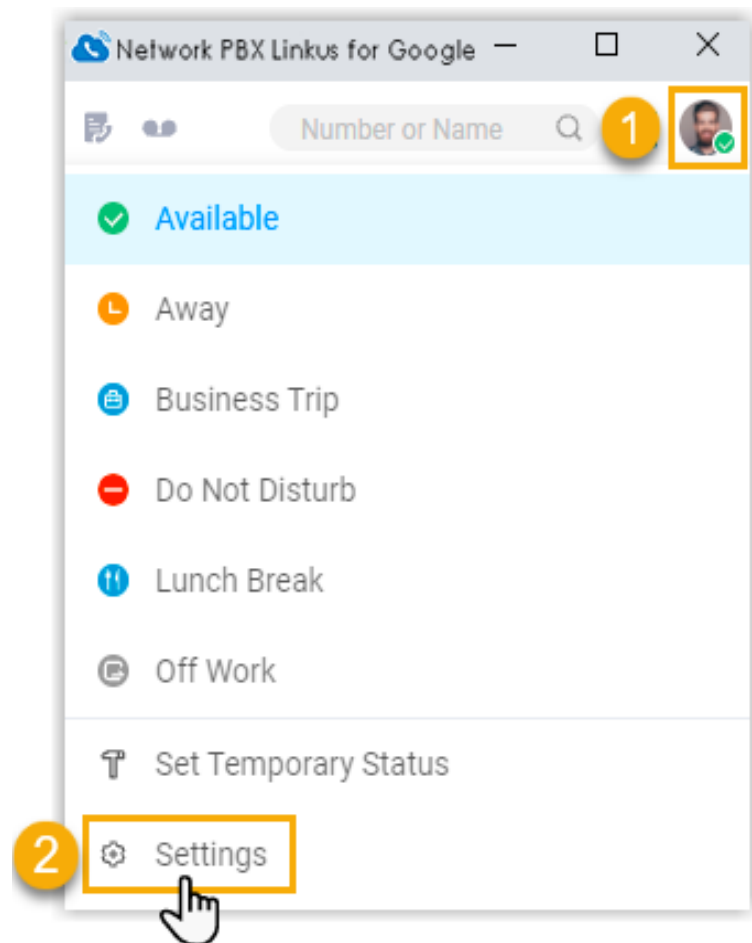
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- a. Log in to Linkus Web Client.
- b. At the toolbar, select **Web Client** from the drop-down list.



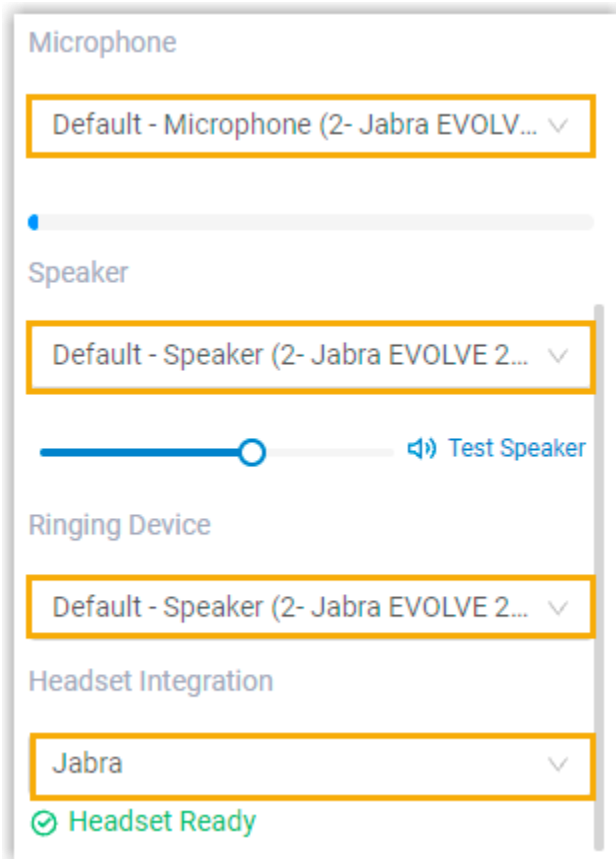
3. Configure **Jabra** Evolve 20 MS Mono Headset as the audio device on 'Network PBX Linkus for Google'.
 - a. At the top-right corner of 'Network PBX Linkus for Google', click your account, then click **Settings** in the drop-down list.

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b. Configure **Jabra** Evolve 20 MS Mono Headset as the audio device.

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Microphone

Default - Microphone (2- Jabra EVOLV... ▾

Speaker

Default - Speaker (2- Jabra EVOLVE 2... ▾

Test Speaker

Ringing Device

Default - Speaker (2- Jabra EVOLVE 2... ▾

Headset Integration

Jabra ▾

Headset Ready

- **Microphone:** Select Jabra Evolve 20 MS Mono Headset.
- **Speaker:** Select Jabra Evolve 20 MS Mono Headset.

Tip: You can click **Test Speaker** to test volume.

- **Ringing Device:** Select Jabra Evolve 20 MS Mono Headset or any desired device.
- **Headset Integration:** Select **Jabra**.
If the environment of your web browser and operating system meets the requirements for headset integration, the page prompts 'Headset Ready'.
 - a. Click **Save**.
 - b. On the Dialpad page, right click on any blank space, then select **Reload** to refresh the page.

Result

You can use Jabra Evolve 20 MS Mono Headset to handle calls.



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Important: If you simultaneously stay logged in on Linkus Desktop Client, then the Jabra headset will be used to control calls of Linkus Desktop Client.

Descriptions for controller and call operations

The following figure shows you Jabra controller. You can use specific buttons to handle calls.



The following table shows how you can handle calls and what can be achieved.

Item	Operation & Result
Answer a call	<p>When a call reaches your extension, the controller's status LED blinks rapidly in green.</p> <p>Operation: Press Call Button to answer the call.</p> <p>Result:</p> <ul style="list-style-type: none">• The call is established;• The controller's status LED turns solid green.
Answer a second call	<p>When a call reaches your extension while you are on a call, the controller's status LED blinks rapidly in green.</p> <p>Operation: Press Call Button to answer the second call.</p> <p>Result:</p>



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Item	Operation & Result
	<ul style="list-style-type: none">The previous call is on hold while the second call is answered; <p>The controller's status LED turns solid green.</p> <p>Note: To swap between calls, you can proceed with that on 'Network PBX Linkus for Google'.</p>
Reject a call	<p>When a call reaches your extension, the controller's status LED blinks rapidly in green.</p> <p>Operation: Press Call Button twice.</p> <p>Result: The call is rejected.</p>
Reject a second call	<p>When a call reaches your extension while you are on a call, the controller's status LED blinks rapidly in green.</p> <p>Operation: Press Call Button twice.</p> <p>Result: The new call is rejected.</p>
End a call	<p>Operation: During an active call, press Call Button.</p> <p>Result: The call is ended.</p>
Hold a call	<p>Operation: During an active call, long press Call Button for 2 seconds.</p> <p>Result:</p> <ul style="list-style-type: none">The call is on hold;The status of Hold Button on Linkus is synchronized.
Resume a call	<p>Operation: During an active call, long press Call Button for 2 seconds.</p> <p>Result:</p> <ul style="list-style-type: none">The call is resumed;The status of Hold Button on Linkus is synchronized.
Mute your microphone	<p>Operation: During an active call, press Mute Button.</p>



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Item	Operation & Result
	Result: <ul style="list-style-type: none">• Your microphone (the headset) is muted;• The controller's Mute indicator turns solid red;• The status of Mute Button on Linkus is synchronized.
Unmute your microphone	Operation: When the call is muted, press Mute Button. Result: <ul style="list-style-type: none">• Your microphone (the headset) is unmuted;• The controller's Mute indicator is not displayed;• The status of Mute Button on Linkus is synchronized.
Adjust system volume	Operation: Press Volume Button to adjust system volume. Result: System volume is adjusted accordingly.