



Place a Call to an Agent

Network PNX Linkus Web Client allows you to place calls to any agents. This topic describes how to place a call to an agent quickly on Call Centre Console.

Procedure

1. On the **Agent** panel, hover your mouse over the agent's avatar.
2. Double-click the avatar.
A call window pops up that allows you to manage the call.
For more information on how to manage your own calls, see [Linkus Web Call](#).